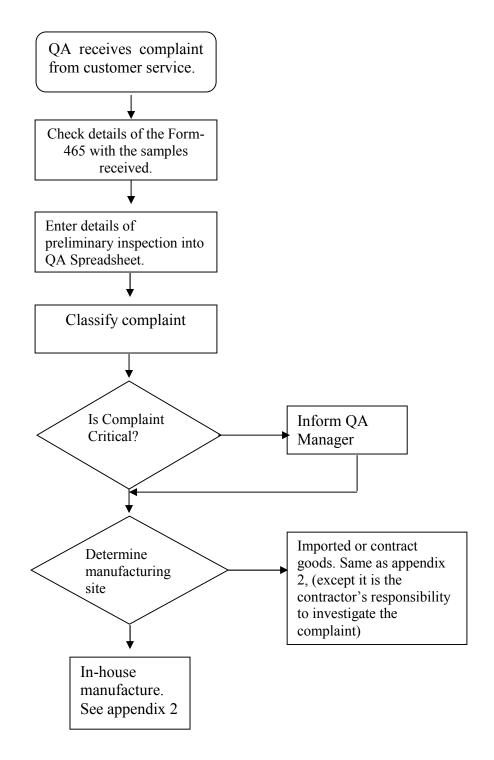
Appendix 1: Product Complaint Initial Evaluation Flowchart



Appendix 2: Locally Manufactured Complaints Flowchart

